

Module: Introduction**Page: W0. Introduction**

W0.1**Introduction****Please give a general description and introduction to your organization**

TAV Airports Holding, an international brand in airport operations, one of the most challenging industries throughout the world, has achieved phenomenal success with its know-how, experience and creativity. TAV's journey in airport operations started in 1997 with the tender for the Istanbul Ataturk Airport International Terminal. TAV has grown to become a global brand name in airport construction projects as well as in airport operations with its considerable know-how, high quality human resources and advanced technology.

In line with its objectives, TAV reshaped its organizational structure in 2006, and grouped its "operational" and "construction" activities respectively under TAV Airports Holding and TAV Construction. Following this reorganization TAV Airports Holding shares were first offered to the public in February 2007. The acquisition of 38% of TAV Airports shares by the Aéroports de Paris Group was finalized in May 2012.

As an international brand in airport business operations, TAV Airports is the leading airport operator in Turkey. As of December 31, 2016, TAV Airports operates at 14 airports in seven countries. TAV Airports also manages airport operations such as duty-free, catering, ground handling IT, security and operational services, through its subsidiaries.

The Company served 808,000 flights and 104 million passengers in 2016.

W0.2**Reporting year**

Please state the start and end date of the year for which you are reporting data

Period for which data is reported

Fri 01 Jan 2016 - Sat 31 Dec 2016

W0.3

Reporting boundary

Please indicate the category that describes the reporting boundary for companies, entities, or groups for which water-related impacts are reported

Companies, entities or groups over which operational control is exercised

W0.4

Exclusions

Are there any geographies, facilities or types of water inputs/outputs within this boundary which are not included in your disclosure?

Yes

W0.4a

Exclusions

Please report the exclusions in the following table

Exclusion	Please explain why you have made the exclusion
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Exclusion	Please explain why you have made the exclusion
All airport operations except Istanbul Ataturk, Izmir Adnan Menderes and Ankara Esenboga are excluded.	Istanbul, Izmir and Ankara represent 83% of total number of passengers served by airports in our portfolio in 2016. Our operations outside Turkey are excluded in 2015 due to limited water related data. Gazipasa and Bodrum airports in Turkey are excluded because we estimate that they represent a small fraction of our water consumption and has little exposure to water risk.

Further Information

Module: Current State

Page: W1. Context

W1.1

Please rate the importance (current and future) of water quality and water quantity to the success of your organization

Water quality and quantity	Direct use importance rating	Indirect use importance rating	Please explain
Sufficient amounts of good quality freshwater available for use	Neutral	Neutral	TAV Airports is an airport operations company. Customer satisfaction is at the heart of all our operations. Lack of sufficient amounts of good quality fresh water would damage our service quality, affecting our non-aeronautical revenues.
Sufficient amounts of recycled, brackish and/or produced water available for use	Not important at all	Not important at all	Our operations reuse and recycle water onsite wherever possible, in line with our quality guidelines. Reuse and recycling enables greater operational efficiency, minimising the volume of water we are abstracting and resulting in cost reductions.

W1.2

For your total operations, please detail which of the following water aspects are regularly measured and monitored and provide an explanation as to why or why not

Water aspect	% of sites/facilities/operations	Please explain
Water withdrawals- total volumes	1-25	TAV Airports operates at 14 airports in seven countries. Istanbul, Izmir and Ankara airports in Turkey represent 83% of total passenger traffic in our portfolio and centrally report their water data in accordance with ISO 14001. Operations outside Turkey don't report their water data centrally as of 2016. We estimate that more than 75 % of TAV Airports water footprint comes from operations in Turkey.
Water withdrawals- volume by sources	1-25	TAV Airports operates at 14 airports in seven countries. Istanbul, Izmir and Ankara airports in Turkey represent 83% of total passenger traffic in our portfolio and centrally report their water data in accordance with ISO 14001. Operations outside Turkey don't report their water data centrally as of 2016. We estimate that more than 75 % of TAV Airports water footprint comes from operations in Turkey.
Water discharges- total volumes	1-25	TAV Airports operates at 14 airports in seven countries. Istanbul, Izmir and Ankara airports in Turkey represent 83% of total passenger traffic in our portfolio and centrally report their water data in accordance with ISO 14001. Operations outside Turkey don't report their water data centrally as of 2016. We estimate that more than 75 % of TAV Airports water footprint comes from operations in Turkey.
Water discharges- volume by destination	1-25	TAV Airports operates at 14 airports in seven countries. Istanbul, Izmir and Ankara airports in Turkey represent 83% of total passenger traffic in our portfolio and centrally report their water data in accordance with ISO 14001. Operations outside Turkey don't report their water data centrally as of 2016. We estimate that more than 75 % of TAV Airports water footprint comes from operations in Turkey.
Water discharges- volume by treatment method	Less than 1%	Water discharge, volume by treatment method is not reported centrally however it is recorded onsite as part of our wastewater management activities. The reason for this is because TAV doesn't have operational control over water treatment facilities in its airports in Turkey.
Water discharge quality data- quality by standard effluent parameters	Less than 1%	Water discharge quality data is not reported centrally. The reason for this is because TAV doesn't have operational control over water treatment facilities in its airports in Turkey.
Water consumption- total volume	Less than 1%	Water consumption by volume is not reported centrally. Evaporative losses vary by site based on process and climate.
Facilities providing fully-functioning WASH services for all workers	1-25	TAV Airports operates at 14 airports in seven countries. Istanbul, Izmir and Ankara airports in Turkey represent 83% of total passenger traffic in our portfolio and centrally report their water data in accordance with ISO 14001. Operations outside Turkey don't report their water data centrally as of

Water aspect	% of sites/facilities/operations	Please explain
		2016. We estimate that more than 75 % of TAV Airports water footprint comes from operations in Turkey.

W1.2a

Water withdrawals: for the reporting year, please provide total water withdrawal data by source, across your operations

Source	Quantity (megaliters/year)	How does total water withdrawals for this source compare to the last reporting year?	Comment
Fresh surface water	0	Not applicable	
Brackish surface water/seawater	0	Not applicable	
Rainwater	1.5	About the same	Izmir Adnan Menderes airport collects and uses rainwater. The previous year this amount was 1.3 ML.
Groundwater - renewable	1281.8	Higher	In Istanbul, due to a warmer summer water use in HVAC system increased. In Izmir, due to the trigeneration plant going into operation, the cooling towers used more water. In Ankara, the peysage works in the new state guesthouse and mosque and the increased passenger traffic resulted in higher water consumption. (1186 ML in 2015)
Groundwater - non-renewable	0	Not applicable	
Produced/process water	0.5	About the same	
Municipal supply	214	Lower	Renewable groundwater use compansated for the lower use of municipal supply in Izmir (229 ML in 2015).
Wastewater from another organization	95	About the same	88 ML in 2015.

Source	Quantity (megaliters/year)	How does total water withdrawals for this source compare to the last reporting year?	Comment
Total	1592.8	Higher	Approximately 6% increase in water withdrawal in 2016 in comparison to 2015. Mainly due to the increase in renewable groundwater withdrawal.

W1.2b

Water discharges: for the reporting year, please provide total water discharge data by destination, across your operations

Destination	Quantity (megaliters/year)	How does total water discharged to this destination compare to the last reporting year?	Comment
Fresh surface water	0	Much lower	
Brackish surface water/seawater	0	Not applicable	
Groundwater	0	Not applicable	
Municipal/industrial wastewater treatment plant	1104.5	Higher	In all three airports, waste water is first discharged to the on-site treatment plant and then discharged to the municipal sewer system. In 2015 it was 978.6 ML.
Wastewater for another organization	0	Not applicable	
Total	1104.5		In 2015 it was 1108.6 ML. In 2016 all water discharge was through municipal wastewater treatment plants.

W1.2c

Water consumption: for the reporting year, please provide total water consumption data, across your operations

Consumption (megaliters/year)	How does this consumption figure compare to the last reporting year?	Comment
0	Not applicable	Water consumption by volume is not reported centrally. Evaporative losses vary by site based on process and climate

W1.3

Do you request your suppliers to report on their water use, risks and/or management?

No

W1.3a

Please provide the proportion of suppliers you request to report on their water use, risks and/or management and the proportion of your procurement spend this represents

Proportion of suppliers %	Total procurement spend %	Rationale for this coverage
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W1.3b

Please choose the option that best explains why you do not request your suppliers to report on their water use, risks and/or management

Primary reason	Please explain
Judged to be unimportant	TAV Airports employs a group wide Enterprise Risk Management (ERM) Policy. TAV Airports' Risk Assessment Committee was established and commenced activity in accordance with the Turkish Commercial Code (TCC), and the communiques and framework of the Corporate Governance Principles of the Capital Markets Board. The Committee was chartered to undertake activities related to the early detection and management of all types of financial, operational, strategic and regulatory risks that threaten the existence, development and continuity of TAV Airports companies as well as to implement action plans for risks that need to be mitigated. Please see p.40 of our Annual Report 2016 for further information. Furthermore, in the course of the validation of our Environmental Management System (ISO 14001) we conduct a variety of audits at company level. The information derived from the audits is consolidated on the group level. To date, water use of our suppliers is not defined as an issue to be monitored/managed.

W1.4

Has your organization experienced any detrimental impacts related to water in the reporting year?

No

W1.4a

Please describe the detrimental impacts experienced by your organization related to water in the reporting year

Country	River basin	Impact driver	Impact	Description of impact	Length of impact	Overall financial impact	Response strategy	Description of response strategy
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W1.4b

Please choose the option below that best explains why you do not know if your organization experienced any detrimental impacts related to water in the reporting year and any plans you have to investigate this in the future

Primary reason	Future plans
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Further Information

Module: Risk Assessment

Page: W2. Procedures and Requirements

W2.1

Does your organization undertake a water-related risk assessment?

Water risks are not assessed

W2.2

Please select the options that best describe your procedures with regard to assessing water risks

Risk assessment procedure	Coverage	Scale	Please explain
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W2.3

Please state how frequently you undertake water risk assessments, at what geographical scale and how far into the future you consider risks for each assessment

Frequency	Geographic scale	How far into the future are risks considered?	Comment
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W2.4

Have you evaluated how water risks could affect the success (viability, constraints) of your organization's growth strategy?

W2.4a

Please explain how your organization evaluated the effects of water risks on the success (viability, constraints) of your organization's growth strategy?

W2.4b

What is the main reason for not having evaluated how water risks could affect the success (viability, constraints) of your organization's growth strategy, and are there any plans in place to do so in the future?

Main reason	Current plans	Timeframe until evaluation	Comment
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W2.5

Please state the methods used to assess water risks

Method	Please explain how these methods are used in your risk assessment
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W2.6

Which of the following contextual issues are always factored into your organization's water risk assessments?

Issues	Choose option	Please explain
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W2.7

Which of the following stakeholders are always factored into your organization's water risk assessments?

Stakeholder	Choose option	Please explain
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W2.8

Please choose the option that best explains why your organisation does not undertake a water-related risk assessment

Primary reason	Please explain
Judged to be unimportant	TAV Airports employs a group wide Enterprise Risk Management (ERM) Policy. TAV Airports' Risk Assessment Committee was established and commenced activity in accordance with the Turkish Commercial Code (TCC), and the communiqués and framework of the Corporate Governance Principles of the Capital Markets Board. The Committee was chartered to undertake activities related to the early detection and management of all types of financial, operational, strategic and regulatory risks that threaten the existence, development and continuity of TAV Airports companies as well as to implement action plans for risks that need to be mitigated. Please see p.40 of our Annual Report 2016 for further information. Furthermore, in the course of the validation of our Environmental Management System (ISO 14001) we conduct a variety of audits at company level. The information derived from the audits is consolidated on the group level. To date, water use of our suppliers is not defined as an issue to be monitored/managed.

Further Information

Module: Implications

Page: W3. Water Risks

W3.1

Is your organization exposed to water risks, either current and/or future, that could generate a substantive change in your business, operations, revenue or expenditure?

No

W3.2

Please provide details as to how your organization defines substantive change in your business, operations, revenue or expenditure from water risk

TAV Airports employs a group wide Enterprise Risk Management (ERM) Policy. TAV Airports' Risk Assessment Committee was established and commenced activity in accordance with the Turkish Commercial Code (TCC), and the communicates and framework of the Corporate Governance Principles of the Capital Markets Board. The Committee was chartered to undertake activities related to the early detection and management of all types of financial, operational, strategic and regulatory risks that threaten the existence, development and continuity of TAV Airports companies as well as to implement action plans for risks that need to be mitigated. Please see p.40 of our Annual Report 2016 for further information. Furthermore, in the course of the validation of our Environmental Management System (ISO 14001) we conduct a variety of audits at company level. The information derived from the audits is consolidated on the group level. To date, water use of our suppliers is not defined as an issue to be monitored/managed.

W3.2a

Please provide the number of facilities* per river basin exposed to water risks that could generate a substantive change in your business, operations, revenue or expenditure; and the proportion of company-wide facilities this represents

Country	River basin	Number of facilities exposed to water risk	Proportion of company-wide facilities that this represents (%)	Comment
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W3.2b

For each river basin mentioned in W3.2a, please provide the proportion of the company's total financial value that could be affected by water risks

Country	River basin	Financial reporting metric	Proportion of chosen metric that could be affected	Comment
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W3.2c

Please list the inherent water risks that could generate a substantive change in your business, operations, revenue or expenditure, the potential impact to your direct operations and the strategies to mitigate them

Country	River basin	Risk driver	Potential impact	Description of potential impact	Timeframe	Likelihood	Magnitude of potential financial impact	Response strategy	Costs of response strategy	Details of strategy and costs
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W3.2d

Please list the inherent water risks that could generate a substantive change in your business operations, revenue or expenditure, the potential impact to your supply chain and the strategies to mitigate them

Country	River basin	Risk driver	Potential impact	Description of potential impact	Timeframe	Likelihood	Magnitude of potential financial impact	Response strategy	Costs of response strategy	Details of strategy and costs
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W3.2e

Please choose the option that best explains why you do not consider your organization to be exposed to water risks in your direct operations that could generate a substantive change in your business, operations, revenue or expenditure

Primary reason	Please explain
Risks exist, but no substantive impact anticipated	Turkey is considered almost a water scare country and the Mediterranean region is estimated to face serious implications from climate change in mid-term. Several models figure that Turkey will be in strong water stress by 2030. TAV Airports is an airports operations company. Water-related issues are considered to have indirect effects on our operations. Therefore, in the mid-term we do not consider that our organization will be exposed to water risks in our direct operations that could generate a substantive change in our business, operations, revenue or expenditure.

W3.2f

Please choose the option that best explains why you do not consider your organization to be exposed to water risks in your supply chain that could generate a substantive change in your business, operations, revenue or expenditure

Primary reason	Please explain
Risks exist, but no substantive impact anticipated	Approximately 78% of our supply chain are service providers and we consider that water related risks are not material to their operations; therefore generating a substantive change in our business, operations, revenue or expenditure.

W3.2g

Please choose the option that best explains why you do not know if your organization is exposed to water risks that could generate a substantive change in your business operations, revenue or expenditure and discuss any future plans you have to assess this

Primary reason	Future plans
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Further Information

Page: W4. Water Opportunities

W4.1

Does water present strategic, operational or market opportunities that substantively benefit/have the potential to benefit your organization?

Yes

W4.1a

Please describe the opportunities water presents to your organization and your strategies to realize them

Country or region	Opportunity	Strategy to realize opportunity	Estimated timeframe	Comment
Company-wide	Carbon management Cost savings Increased brand value Improved	Our water consumption comes from passenger and employee use, heating, ventilating and air conditioning of our buildings and gardening purposes. Our strategy is to minimize water use without compromising our service quality.	1-3 years	We focus on monitoring, reporting and target setting. In order to realize targets, first we invest in water-efficient technologies such as improvements in cooling towers, sensor -aided taps, smaller flushing systems. Secondly, we aim at recycling and reusing wastewater after treatment -for appropriate purposes. This would bring our water withdrawal down. Thirdly, we communicate water related efforts and

Country or region	Opportunity	Strategy to realize opportunity	Estimated timeframe	Comment
	water efficiency			issues to stakeholders, opening ways for collaborations, knowledge sharing, increased awareness. As a result, we expect increased brand value and stronger brand reputation. Our two main targets are achieving a 10% decrease in water withdrawal per passenger by 2017 (base year 2014) and use 100% grey water in gardening.

W4.1b

Please choose the option that best explains why water does not present your organization with any opportunities that have the potential to provide substantive benefit

Primary reason	Please explain
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W4.1c

Please choose the option that best explains why you do not know if water presents your organization with any opportunities that have the potential to provide substantive benefit

Primary reason	Please explain
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Further Information

Module: Accounting

Page: W5. Facility Level Water Accounting (I)

W5.1

Water withdrawals: for the reporting year, please complete the table below with water accounting data for all facilities included in your answer to W3.2a

Facility reference number	Country	River basin	Facility name	Total water withdrawals (megaliters/year) at this facility	How does the total water withdrawals at this facility compare to the last reporting year?	Please explain
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Further Information

Page: W5. Facility Level Water Accounting (II)

W5.1a

Water withdrawals: for the reporting year, please provide withdrawal data, in megaliters per year, for the water sources used for all facilities reported in W5.1

Facility reference number	Fresh surface water	Brackish surface water/seawater	Rainwater	Groundwater (renewable)	Groundwater (non-renewable)	Produced/process water	Municipal water	Wastewater from another organization	Comment
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W5.2

Water discharge: for the reporting year, please complete the table below with water accounting data for all facilities included in your answer to W3.2a

Facility reference number	Total water discharged (megaliters/year) at this facility	How does the total water discharged at this facility compare to the last reporting year?	Please explain
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W5.2a

Water discharge: for the reporting year, please provide water discharge data, in megaliters per year, by destination for all facilities reported in W5.2

Facility reference number	Fresh surface water	Municipal/industrial wastewater treatment plant	Seawater	Groundwater	Wastewater for another organization	Comment
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W5.3

Water consumption: for the reporting year, please provide water consumption data for all facilities reported in W3.2a

Facility reference number	Consumption (megaliters/year)	How does this compare to the last reporting year?	Please explain
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W5.4

For all facilities reported in W3.2a what proportion of their water accounting data has been externally verified?

Water aspect	% verification	What standard and methodology was used?
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Further Information

Module: Response

Page: W6. Governance and Strategy

W6.1

Who has the highest level of direct responsibility for water within your organization and how frequently are they briefed?

Highest level of direct responsibility for water issues	Frequency of briefings on water issues	Comment
Senior Manager/Officer	Scheduled-quarterly	On facility level, Deputy General Managers - Technical Services, reporting to respective company GMs, are directly responsible for meeting water related targets. EMS teams are responsible for the monitoring, reporting and execution of water related projects. All water related data is annually reported to the Sustainability Committee, which reports to the CEO of TAV Airports.

W6.2

Is water management integrated into your business strategy?

Yes

W6.2a

Please choose the option(s) below that best explains how water has positively influenced your business strategy

Influence of water on business strategy	Please explain
Establishment of sustainability goals	TAV Airports vision is to reduce our water footprint while enhancing customer satisfaction. Our target is to decrease water withdrawal per passenger by 10% by 2017.
Alignment of public policy positions with water stewardship goals	As a demonstration of our commitment to water we have been in active collaboration on relevant platforms, such as the Working Group on Water at SKD -the Turkish chapter of WBCSD, the Green Airport program of the Civil Aviation Authority in Turkey and CDP Water Disclosure

W6.2b

Please choose the option(s) below that best explains how water has negatively influenced your business strategy

Influence of water on business strategy	Please explain
No measurable influence	In previous years, double digit growth in our passenger numbers has led to substantial increases in our water related costs, directing us to invest in water efficiency projects. In 2016 passenger numbers were flat or decreased.

W6.2c

Please choose the option that best explains why your organization does not integrate water management into its business strategy and discuss any future plans to do so

Primary reason	Please explain

W6.3

Does your organization have a water policy that sets out clear goals and guidelines for action?

Yes

W6.3a

Please select the content that best describes your water policy (tick all that apply)

Content	Please explain why this content is included
Publicly available Company-wide Performance standards for direct operations Commitment to customer education Other: Incorporated within group environmental, sustainability or	TAV Airports Environmental Policy is publicly available through its corporate websites and is applicable company-wide. The Policy covers water management, clearly sets out the purpose, scope, roles and responsibilities. Deriving from this policy, each facility (airport operation company) has a unique water management plan -which includes KPIs such as water consumption per passenger; a water quality plan, which covers the monitoring of key quality indicators and requires corrective actions if needed; a communication plan towards passengers, aimed at creating awareness on water use.

Content	Please explain why this content is included
EHS policy	

W6.4

How does your organization's water-related capital expenditure (CAPEX) and operating expenditure (OPEX) during the most recent reporting year compare to the previous reporting year?

Water CAPEX (+/- % change)	Water OPEX (+/- % change)	Motivation for these changes
0	24.7	There was no water-related CAPEX increase during the reporting period. OPEX increase is due to the increase in unit cost. Also, system revisions were made at Istanbul site.

Further Information

Page: W7. Compliance

W7.1

Was your organization subject to any penalties, fines and/or enforcement orders for breaches of abstraction licenses, discharge consents or other water and wastewater related regulations in the reporting year?

No

W7.1a

Please describe the penalties, fines and/or enforcement orders for breaches of abstraction licenses, discharge consents or other water and wastewater related regulations and your plans for resolving them

Facility name	Incident	Incident description	Frequency of occurrence in reporting year	Financial impact	Currency	Incident resolution
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W7.1b

What proportion of your total facilities/operations are associated with the incidents listed in W7.1a?

W7.1c

Please indicate the total financial impacts of all incidents reported in W7.1a as a proportion of total operating expenditure (OPEX) for the reporting year. Please also provide a comparison of this proportion compared to the previous reporting year

Impact as % of OPEX	Comparison to last year
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Further Information

Page: W8. Targets and Initiatives

W8.1

Do you have any company wide targets (quantitative) or goals (qualitative) related to water?

Yes, targets and goals

W8.1a

Please complete the following table with information on company wide quantitative targets (ongoing or reached completion during the reporting period) and an indication of progress made

Category of target	Motivation	Description of target	Quantitative unit of measurement	Base-line year	Target year	Proportion of target achieved, % value
Reduction in consumptive volumes	Cost savings	Our target is to achieve a reduction in water withdrawal per passenger served at our airports.	Other: % reduction per passenger	2014	2017	62%
Improvement in monitoring of water use	Risk mitigation	Our target is to have all our facilities reporting their water related data centrally, in a comprehensive manner, in accordance with international industry standards.	% sites monitoring water use	2014	2020	30%

W8.1b

Please describe any company wide qualitative goals (ongoing or reached completion during the reporting period) and your progress in achieving these

Goal	Motivation	Description of goal	Progress
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Goal	Motivation	Description of goal	Progress
Educate customers to help them minimize product impacts	Cost savings	Passengers use water mainly at the lavatories in our terminals. In order to raise awareness and cause behavioural change, we have placed signs that summarize our efforts to limit over use of water and require the passengers to do the same.	All lavatories in all three airports in Turkey have these signs implemented.

W8.1c

Please explain why you do not have any water-related targets or goals and discuss any plans to develop these in the future

Further Information

Module: Linkages/Tradeoff

Page: W9. Managing trade-offs between water and other environmental issues

W9.1

Has your organization identified any linkages or trade-offs between water and other environmental issues in its value chain?

Yes

W9.1a

Please describe the linkages or trade-offs and the related management policy or action

Environmental issues	Linkage or trade-off	Policy or action
Carbon management	Trade-off	HVAC systems that use water cooling towers are often more efficient than air cooled or mechanical systems that use more energy. However this creates a demand for more water. We invested in HVAC systems at Istanbul Ataturk Airport to increase the efficiency of cooling towers and the HVAC system saving both energy and water.

Further Information

Module: Sign Off

Page: Sign Off

W10.1

Please provide the following information for the person that has signed off (approved) your CDP water response

Name	Job title	Corresponding job category
Erhan Ustundag	Corporate Communications Coordinator	Public affairs manager

W10.2

Please indicate that your organization agrees for CDP to transfer your publicly disclosed data regarding your response strategies to the CEO Water Mandate Water Action Hub.

Note: Only your responses to W1.4a (response to impacts) and W3.2c&d (response to risks) will be shared and then reviewed as a potential collective action project for inclusion on the WAH website.

By selecting Yes, you agree that CDP may also share the email address of your registered CDP user with the CEO Water Mandate. This will allow the Hub administrator to alert your company if its response data includes a project of potential interest to other parties using water resources in the geographies

in which you operate. The Hub will publish the project with the associated contact details. Your company will be provided with a secure log-in allowing it to amend the project profile and contact details.

Yes

Further Information

CDP